

CASE STUDY

HARRY ALLEN III, MD, FLORENCE, SC

PRACTICE PROFILE

Type of Practice/Specialty	Internal Medicine
Date Practice Founded	1978
Go-Live Date	October 2001
Number of Locations	1
Number of Physicians	1 Physician + 1 NP
Number of Employees	9
PM Vendor/Interface	Misys™ PM
Lab Vendor/Interface	LabCorp®

SEEKING THE BEST SOLUTION

With a focus on internal medicine, Dr. Harry Allen's practice includes two providers who see between 65 and 75 patients per day. When the search for office automation began, practice members were primarily seeking a voice-activated transcription system. They also were looking for a system that could reduce overhead and enhance office workflow.

In the midst of researching solutions, the practice discovered a robust Electronic Medical Record system that would allow staff to be more efficient, while reducing overhead. Surpassing the practice's expectations, HealthMatics EMR convinced the office it needed a complete electronic medical record.

"OVERHEAD HAS BEEN REDUCED, FUTURE STORAGE PROBLEMS ELIMINATED. LIFE IN THIS OFFICE HAS CERTAINLY BEEN MADE EASIER AND MUCH MORE ORGANIZED."

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COUNTING THE BENEFITS

- The time HealthMatics EMR saves physicians and office staff, in the words of the practice administrator, is “unbelievable.” The practice enjoys the new ease of conducting administrative duties, and after implementation, practice workflow improved tremendously, which resulted in efficiencies such as a reduction of staff overtime.
- HealthMatics EMR eliminates the paper chart and also eliminates bulky and cumbersome chart storage. As an added bonus, the practice hasn’t lost or filed a single paper chart since they went live on the system, and transcription has been reduced by 60 percent.
- With HealthMatics EMR there is no need to spend money on chart materials, storage or handling fees. Because of these savings and other added savings, overhead has been reduced 25 percent.
- The ability to electronically fax prescriptions to pharmacies has been a huge time saver for the practice. Instead of calling and going through the auto-attendant or being put on hold, the prescriptions are faxed directly to the pharmacy without the wait.

LOOKING AHEAD

With the reduction in overhead and the overall increase in efficiency, the practice has had an excellent experience with HealthMatics EMR. In the short term, the practice is content with the leaps and bounds it has achieved technologically.

The success of HealthMatics EMR has been so great that the practice will continue to consider additional advances and make appropriate enhancements. Office Manager Cathy Steinert says, “I wouldn’t go back to paper charts for all the tea in China.”

“I am so happy. HealthMatics EMR is the greatest invention since the wheel. I couldn’t imagine having to fill out a HCFA form by hand now. I haven’t even looked for a chart since our live date.”

Cathy Steinert, Office Manager/Administrator