



## CANOPY QUALITY MANAGEMENT

*...integrates quality and process measures into your care management program.*

Canopy QM™ integrates quality, process, and outcomes measures into your care management program. With Canopy QM, care managers and quality improvement specialists document and monitor Joint Commission on Accreditation of Healthcare Organizations (JCAHO) core measures, Centers for Medicare & Medicaid Services (CMS) quality measures, and other ad-hoc quality indicators that you create in the system.

Canopy QM brings quality and outcomes monitoring closer to the point of care. Most quality management programs begin evaluating the quality provided to a patient weeks or even months after they have been discharged from the facility. Using Canopy QM, you can begin monitoring quality while the patient is still being treated in the hospital allowing your organization to still affect the quality of care being provided.

Using Canopy's encounter list and real-time interface with your organization's information system, each Canopy QM user will have their own work list based upon their defined patient assignment rules. Canopy QM helps identify patients who meet criteria for any quality or process indicator being monitored by the hospital by flagging or alerting the appropriate user in their Canopy work list. By creating these flags, a care manager or quality improvement specialist documents the measure while the patient is still in the hospital. If the coding is done after discharge, the appropriate user will still be flagged to document the measure retrospectively.

Canopy QM continually keeps track and refreshes the new quality measurement logic to support the JCAHO



and CMS quality measures. You also have the flexibility to create your own quality measures and documentation forms. The Canopy QM administrator can define specific clinical areas for tracking and then define all types of questions, measures, and skip logic within the QM documentation form. You can even define which questions should be answered at what time across the continuum of care. The Canopy QM administrator can also establish and schedule data extracts in order to pull Canopy QM data into another data warehouse.

*Offering a comprehensive set of features and benefits, Canopy QM allows you to integrate the care and quality management processes.*

- Integrates process and outcomes measures into your care management program.
- Allows you to customize indicators including establishing criteria to flag patients.
- Supports data collection for JCAHO and CMS quality measurement programs.
- Provides full flexibility to define new clinical areas for tracking and to create new quality documentation forms.
- Supports all types of quality questions and skip logic.
- Facilitates data collection both at the point of care and after the patient is discharged.
- Alerts care managers or quality improvement specialists when a patient meets criteria for a quality indicator based on ICD-9 codes.

- Provides the ability to incorporate specific process or outcome measure results into the patient's care plan.
- Includes dynamic reporting that allows you to monitor quality indicators by physician, service line, unit, or other measures captured in the Canopy.
- Provides historical data on which to trend performance improvement initiatives.
- Facilitates peer reviews by sharing pertinent information when and where it is needed.
- Incorporates user role security in order to define the specific users who can access the documentation forms and information.



***For More Information on how Canopy QM can help you meet your patient care management requirements, please contact Canopy Systems:***

**[p] 1-800-757-1354**

**[w] [www.canopysystems.com](http://www.canopysystems.com)**